

Introducing...



PassportParking

Mobile Payments from Passport

The Village of Winfield now makes it quick and easy to pay for parking using your mobile phone. Conveniently pay for parking **on the go or from the comfort of your own vehicle.**

Benefits for Winfield Residents & Commuters

-  **No need to worry if you're running behind**
Pay for parking from any mobile phone using the app, mobile website, or phone number
-  **Stop searching for cash to feed the meter**
Passport allows you to easily and securely pay for parking with a credit or debit card
-  **View or print parking receipts**
Keep track of your parking payments or print your receipts at m.ppprk.com
-  **Secure & encrypted payment**
All data is encrypted to ensure a safe and secure payment

Sign Up Now for Passport Mobile Pay!

Whether you're registering beforehand or when you're **on-site**, signing up for Passport's Mobile Pay service is easy with one of these free options:



**Download the
PassportParking app**



**Register at
m.ppprk.com**



**Call
630-581-2445**

After setting up your account, you can immediately start using the system from your mobile phone!

Paying for Parking is a Breeze!



Look for these Passport signs
at the Commuter Parking lots

Once you're registered, you're ready to get parked! All you need to do is:

- 1 Enter the Zone Number on local signage
- 2 Enter your Space Number
- 3 Confirm your parking session

Now you're all set to get on your way!

Frequently Asked Questions

What costs are associated with Passport Mobile Pay?

Registering for Passport Mobile Pay is free of charge. There is a \$0.50 convenience fee added to each parking session. Usual parking rates still apply.

Is it safe to do a credit card transaction over the phone or on an app?

Yes. Your credit card number is encrypted when you sign up and is never entered, displayed, or spoken during a transaction.

Do I get a receipt?

Yes. All transactions can be viewed by logging into your Passport Mobile Pay account. You also have the option of receiving receipts by email or simply printing directly from your account.

How does Parking Enforcement know that I have paid through Passport Mobile Pay?

Once you pay with Passport Mobile Pay, the zone and space information that you enter is immediately sent to the parking enforcement's monitoring system.

What if I get a ticket after paying with Passport Mobile Pay?

Passport does not own, manage or enforce parking facilities. We don't issue citations and we can't overturn them for you. Don't worry though, you can find your receipt online from your Account Management page at www.ppprk.com/park. Follow the instructions on the citation to appeal your citation.

Contact

The Village of Winfield, IL
27W465 Jewell Road
Phone: (630) 933-7100
Fax: (630) 665-1767

PassportParking, Inc.
Helpdesk
Email: support@gopassport.com
Phone: (704) 837-8066