

**\*See website for current year pricing.**



December 19, 2013



**Dear Winfield Resident,**

The Village of Winfield and Waste Management are pleased to announce that the current refuse, recycling and yard waste program is being enhanced to include a new refuse cart option. Beginning in January 2014, Winfield residents will have two options for their refuse and yard waste collection. With either option, residents will receive a 65-gallon recycling cart at no charge (a letter explaining the addition of a recycling cart was sent to homeowners earlier this month).

**PLEASE SELECT FROM ONE OF THE TWO REFUSE REMOVAL OPTIONS BELOW:**

**Option 1 - Current Sticker Program**

- The current sticker program will continue which allows residents to set out refuse or yard waste each week with a sticker affixed to each bag set-out at the curb.
- Refuse containers or bags may be a maximum of 35-gallons in size and 50 pounds in weight. There is no limit to the number of containers or bags that can be collected, provided a sticker is attached to each.
- Waste Management carts are not available with this program.
- If you choose to stay with Option 1, NO FURTHER ACTION IS REQUIRED.

**Option 2 - Unlimited Flat Rate Cart Program with Unlimited Yard Waste - No Stickers Required**

- Unlimited collection service at an : \* flat monthly rate is now available as an alternative to purchasing stickers.
- Residents can choose a 35, 65 or 95-gallon refuse cart and stickers will no longer be required.
- Additional refuse items and yard waste must be placed in bags or containers no larger than 35-gallons, weigh no more than 50 pounds, and placed at the curb. No stickers will be required.
- Both refuse and yard waste must be from residential units only.
- Waste Management will bill residents directly. \* per month on a quarterly basis. To start the Unlimited Flat Rate Program, residents MUST CALL Waste Management at 800-796-9696 to sign up.

**Residents who currently rent a refuse cart**

Cart rental will no longer be available with the Sticker Program. Residents who have previously rented a cart must provide their own containers. Waste Management will pick up carts on January 28, 2014 for those choosing the Sticker Program. Residents currently renting a cart and choosing the Unlimited Flat Rate Program can keep their cart and will be billed the monthly rate \*

**Residents who previously purchased a refuse cart**

Residents can continue to use a previously purchased cart with the Unlimited Flat Rate Program and will be billed a monthly rate : \* for unlimited refuse and yard waste collection. In addition, residents will receive a one-time \$20 credit applied to their account to offset the cost of the cart.

# Waste Management New Customer FAQ

1. Will there still be free leaf pickup in fall with either program?

Yes, all residents will still be able to utilize the free leaf program in the fall.

2. If you select the Unlimited Flat Rate Program and have more than one garbage can, does the second container have to be a Waste Management container or can residents use their own?

Any additional or overflow refuse must simply be in a container or bag no larger than 35-gallons and weighing no more than 50 pounds. Larger items may be placed at the curb.

3. Will there still be a free Spring cleanup collection?

There will continue to be a free Spring clean up collection for all Winfield residents covered under the residential contract.

4. Can residents sign up for the Unlimited Flat Rate Program at any time?

Yes, a resident may choose the Unlimited Flat Rate Program at any time.

5. If you sign up for the Unlimited Flat Rate Program, are you obligated to stay for a certain length of time?

No, but once you leave the program you will need to return the Waste Management-owned cart.

6. Is there a senior discount for the Unlimited Flat Rate Program?

Seniors 65 years or better will receive a 10% discount on either the Unlimited Flat Rate Program or Sticker program. Seniors must show proof of age via a photo ID at Village Hall. The Village will provide the discount information to Waste Management.

7. Is all cart billing done thru Waste Management?

Yes, the Unlimited Flat Rate Program will be billed on a quarterly basis through Waste Management.

8. Will all residents have to sign up for either the Sticker or Unlimited Flat Rate Program?

Only residents opting for the Unlimited Flat Rate Program will need to call Waste Management at 800-796-9696 to sign up. The Sticker Program is the default program.

10. How will Waste Management know you have signed up for the Unlimited Flat Rate Program?

Only residents signed up for the Unlimited Flat Rate Program will have Waste Management refuse carts going forward.

11. Is the color of the stickers required for the Sticker Program going to change or can residents use the old stickers going forward?

Refuse stickers will remain the same color and residents may use their left-over stickers.

12. With the new contract, what will be the price of refuse and yard waste stickers?

Both stickers are the same price with a 10% senior discount available when purchased at Village Hall. Prices will increase annually based on the Consumer Price Index.

13. Can leaves be put in containers and bags? Do the bags for the Fall collection have to be biodegradable?

Leaves must be placed in biodegradable bags for the Fall leaf collection. Other times throughout the year, yard waste and leaves can be put in a biodegradable bag or a rigid container not exceeding 35-gallons in size or 50 pounds in weight. Rigid containers must clearly be marked "yard waste only".

